

KOOLANCE

www.koolance.com

ISO
9001

Printed in Korea



KOOLANCE[®]

Superior Liquid Cooling Systems



ERM-2K3U User's Manual

English v1.10

This User Manual is updated regularly. Please be sure to check our support page for a newer version of this guide: www.koolance.com/support

GENERAL PRECAUTION

Please read this manual carefully before beginning the installation of your Koolance system. This manual assumes the user has basic experience in building and configuring computer systems. Information referring to traditional hardware assembly is intentionally brief.

ABOUT SIGNS

Throughout this document, critical information is highlighted in gray-colored boxes. The following symbols are intended to help prevent any situation which may cause personal injury and/or damage to equipment:



WARNING: Indicates a potentially hazardous situation which, if not avoided, could result in personal injury or be life-threatening.



CAUTION: Indicates a potentially hazardous situation which, if not avoided, may result in damage to equipment.



PROHIBITED: Indicates a prohibited action.

PROHIBITED USE

This product is designed, developed and manufactured as contemplated for general use, including without limitation: general office use, personal use and household use, but is not designed, developed and manufactured as contemplated for use accompanying fatal risks or dangers that, unless extremely high safety is secured, could lead directly to death, personal injury, severe physical damage or other loss, including without limitation: nuclear power core control, airplane control, air traffic control, mass transport operation control, life support, or weapon launching control. If these products are used in such hazardous environments, Koolance Incorporated does not warrant them.

TRADEMARKS

The Koolance name and logo, and the Exos name and logo are trademarks or registered trademarks of Koolance, Inc. Other company and product names used in this publication are for identification purposes only and may be trademarks or registered trademarks of their respective companies.

COPYRIGHT

All rights reserved. Copyright (C) Koolance Incorporated



WARNING: The Koolance liquid & coolant pack contain chemicals which may be harmful or fatal if swallowed. KEEP THIS AND ALL DANGEROUS CHEMICALS OUT OF THE REACH OF CHILDREN. If ingestion has occurred, seek medical attention immediately. Give two glasses of water. Do not induce vomiting. In the case of eye contact, flush eyes immediately with water for 15 minutes. Remove contact lenses. Call a physician if irritation persists. Some individuals may have an allergic skin reaction with the solution, although generally mild. Avoid contact as much as possible, and wash exposed area with soap and water for at least 15 minutes. If irritation persists, or if contact has been prolonged, get medical help. For further information, please visit our website at: www.koolance.com



CAUTION: Koolance Incorporated can not be held responsible for any damage to your system due to misconfiguration or incorrect installation. If there is any point of installation that you do not understand, please contact our Technical Support Staff at: tech@koolance.com, or visit our website at: www.koolance.com/support



CAUTION: Liquid cooling systems are not yet universally supported by hardware manufacturers. In some situations, adding liquid coolers and other components to computer hardware might void the manufacturer's original warranty. Installation of the device is ultimately done at the user's own risk. If you have any specific questions on warranty coverage, please contact your component or computer manufacturer.

KOOLANCE CONTACT INFORMATION

Koolance Incorporated (USA)

Address: 2840 W. Valley Hwy. N., Auburn, WA, USA 98001
 Telephone: +01-253-893-7551
 Fax: +01-253-893-7573
 Sales Email: sales@koolance.com
 Tech Email: tech@koolance.com

Table of Contents

Introduction	1
ERM System Diagram	4
LED Display Panel	5
Connecting ERM Systems	7
Positioning the ERM	8
External Nozzles & Power Cable	9
Connecting the Slot Adapter	10
Installing the Slot Adapter	11
ATX Power Switch.....	13
Cooler & Tubing Configuration	14
Disconnecting Hoses	16
Hose Lengths	17
Filling & Maintenance	19
Testing & Filling	20
Adding Coolers & Maintenance	22
Troubleshooting	23
Limited Warranty	26

Included Hardware

ERM-2K3U Series Systems:

- ATX power jumper wire
- user manual

Required Tools

During installation, you may need the following tools:



flat-head screw driver



Phillips-head screw driver



pliers



long-nose pliers



scissors



Chapter 1

Introduction

Congratulations on your purchase of a Koolance system!

As the most sophisticated product of its kind, Koolance offers many unique features found nowhere else in the realm of computer cooling. In addition, you can expect to enjoy all of the advantages that water-cooling technology brings with it.

Advantages of Water Cooling

Water transfers 30 times faster, and holds over 4 times more heat than air.

With this thermal conductivity and specific heat capacity, it's easy to see why liquid cooling is getting a lot of attention from hardware manufacturers.

Heat-producing devices in a typical computer are cooled by air. Generally, this involves mounting a heat sink and fan to each component. For example, heat generated from your CPU (or other heat source) is transferred into a metal heat sink, where a fan blows air across its wide surface area.

While altering a heat sink's size and makeup can improve the effectiveness, it is still limited because air absorbs and transfers heat very slowly. To help compensate for this, the fan is often run at a higher speed. Many people have therefore come to equate high performance with high noise. As systems continued to be upgraded, the required heat sinks simply got larger and louder.

Liquid cooling greatly reduces the noise issue. A larger amount of heat is withdrawn from the components more quickly, and less airflow is required to cool them.

The heat exchanger is also located remotely from heat-producing devices, so airflow can be controlled. This considerably reduces dust accumulation on sensitive hardware and can result in a **cleaner overall system**.

Advantages of Koolance Systems

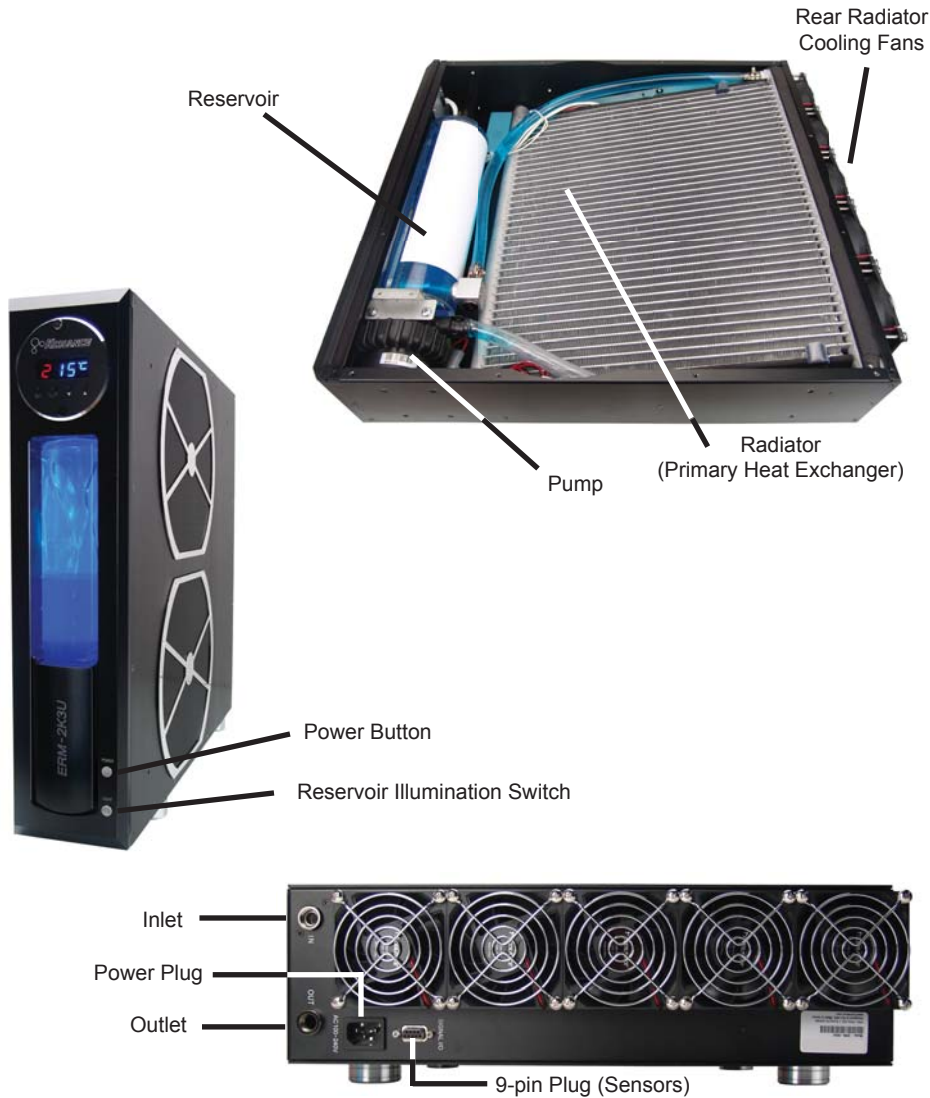
Koolance was the first company to offer fully-integrated, consumer-level PC liquid cooling systems to the world-wide market. Our products are designed and **built to look and operate professionally**. You will not need power tools or a tape measure to install your Koolance system, and it should even be less difficult than assembling your own computer.

Koolance offers liquid coolers for every major hardware device. Providing enormous flexibility, you can customize your system to fit your specific needs—cool dual processors in a server, multiple hard drives in a RAID configuration, or add dual video cooling to a gaming rig.

Every Koolance system **includes built-in hardware safety features**. Our proprietary power control board constantly monitors liquid temperature, sounding an alarm if it should get too high, and even turning-off your computer if you are not there to do so.

Finally, Koolance systems allow coolers to be **easily exchanged and upgraded** to address future hardware compatibility.

ERM-2K3U System Diagram



Radiator - The primary heat exchanger is the main cooling element, and provides high thermal dissipation in a relatively small area. Inside, an aluminum mesh (louver fin) is webbed between horizontal liquid paths.

Reservoir & Pump - The coolant tank is transparent for easy liquid-level monitoring through the front window. It is filled through a small metal plug on the side. Lighting for the reservoir can be toggled with the rear Illumination Switch.

LED Display Panel



CAUTION: ERM systems allow full user control of hardware safety settings, such as audio alarm, shutdown, and pump speed. Please be sure to configure your LED Display Panel properly, or damage to your computer, data, and/or equipment could result.



Modes

The ERM-2K3U offers seven display options. All are reached by continually pressing the SET button:

1. Temperature sensor #1 is displayed
2. Temperature sensor #2 is displayed
3. Temperature sensor #3 is displayed
4. All temperature sensors are cycled automatically
5. Fan setting is displayed ("F" is shown as the mode)
6. Pump setting is displayed ("P" is shown as the mode)
7. All temperatures, fan, and pump settings are cycled automatically

Temperature Sensors

ERM-2K3U systems can monitor up to 3 temperature sensors (included). The first LED digit indicates which sensor channel is currently displayed in the temperature reading. To cycle through sensors, press SET.

Fan Speed

This option adjusts the radiator fan speed. Higher speeds can improve performance, but will produce more noise. There is 1 automatic and 10 manual fan settings (1-10). From the fan ("F") or any cycle mode, press the ▼ or ▲ buttons to adjust fan settings, or hold down an arrow to skip to the lowest or highest mode directly.

Automatic mode will adjust the fans for you based on temperature values from sensor #1. This mode is reached by lowering the fan setting to "0" (**Aut** / **A** will be displayed).

Pump Speed

There are 10 manual pump settings (1-10). From the pump ("P") mode, press

the ▼ or ▲ buttons to adjust pump settings, or hold down an arrow to skip to the lowest or highest mode directly. There is no automatic mode available for the pump setting.

Manual Mode	Auto Mode Temperature Range	Fan Power %	Pump Power %
1	0 - 35°C (32 - 95°F)	20	60
2	36 - 37°C (97 - 99°F)	24	62
3	38 - 39°C (100 - 102°F)	28	64
4	40 - 41°C (104 - 106°F)	36	66
5	42 - 43°C (108 - 109°F)	44	69
6	44 - 45°C (111 - 113°F)	52	72
7	46 - 47°C (115 - 117°F)	60	76
8	48 - 49°C (118 - 120°F)	72	84
9	50 - 51°C (122 - 124°F)	84	90
10	52 - 99°C (126 - 210°F)	100	100

Alarm & Shutdown Settings

By default, the Koolance audio alarm will sound if any sensor reaches 55°C (131°F). When the system alarm sounds, the appropriate LED temperature will flash in the display and the radiator fans and pump will increase to 100% power.

To change this setting for an individual sensor, choose the desired channel with SET, and press and hold ▼ + ▲ together for 3 seconds. The alarm temperature will begin flashing. You may change this value from 0°C (32°F) up to 99°C (210°F). The normal temperature reading will resume if you do not press any buttons for 4 seconds.

To reset all temperature alarms to their default (55°C / 131°F) setting, press and hold the °C/F button until “dEF” flashes in the display. NOTE: This will also reset the fan speed mode to “auto”, and pump power to 100%.

If any temperature sensor reaches 3°C (5°F) above the alarm temperature, the system will shutdown power to the computer via the Koolance “ATX pass-through” wire. With default alarm settings, this means the system will shutdown if any sensor reaches 58°C (136°F).



CAUTION: Generally, sensors report liquid temperature at the water block, which is typically 5-10°C (9-18°F) lower than the actual heat source. This difference must be considered if adjusting alarm/shutdown temperatures. Activating alarm/shutdown modes at too high of temperature can cause hardware damage. Please see the Koolance CPU water block user manual for information on attaching this sensor.

Chapter 2

Connecting ERM Systems

Positioning the ERM

The ERM-2K3U is designed to operate in 3 different orientations. The LED display can be rotated appropriately by loosening and tightening its thumb screw. (NOTE: horizontal orientations may require more coolant to be added for the reservoir.)



Display Right - OK!



Display Left - OK!



Display Top - OK!



Display Bottom - NO!

Aluminum post feet and rubber foot pads are included. These are screwed into one of the side panels. Be sure to use these feet for proper clearance if laying the ERM with its fans pointed downward!



Aluminum Post Feet



Aluminum Post Feet

If the ERM can not be placed adjacent to the computer, it can be moved farther away. Depending on heat load, 5-10 feet (1.5-3 meters) should be an acceptable distance for most ERM configurations. Extra tubing can be purchased from Koolance.com or your local reseller.

External Nozzles & Power Cable



Insert the main power cable into the ERM unit and connect the power brick to an appropriate AC wall outlet.

The included power supply is auto-switching and supports 110V/60Hz and 220V/50Hz.



Screw in the G 1/4" threaded nozzles you purchased for your ERM system.



Connect the desired tubing to each of the ERM's rear nozzles.

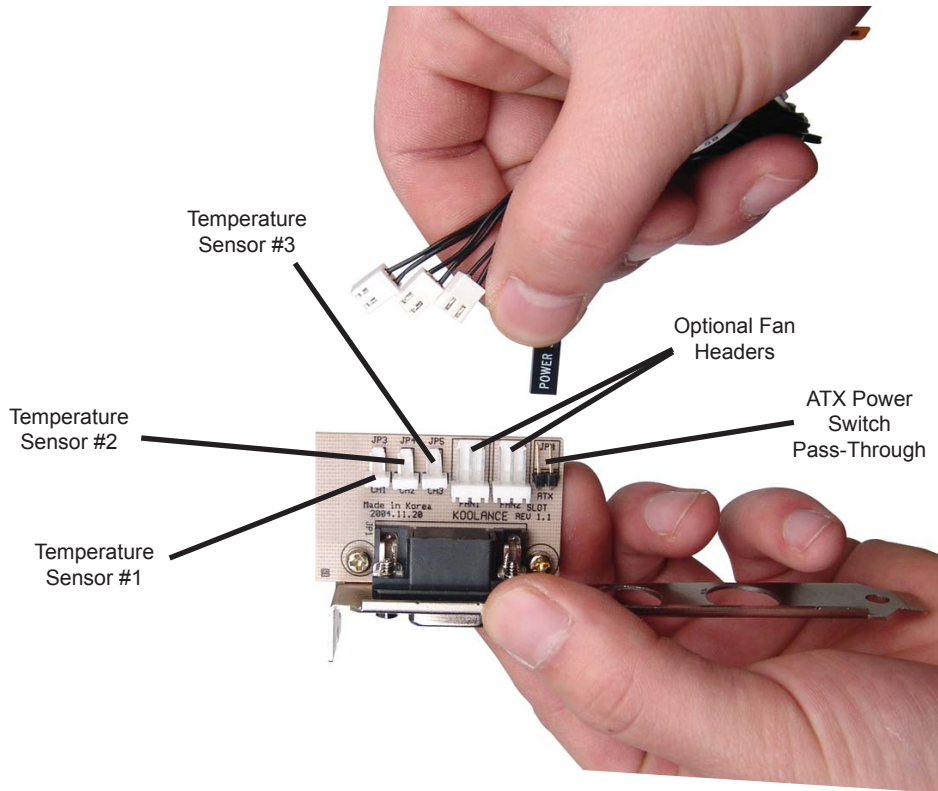
Once the hoses are connected, plug the external 9-pin cable into the ERM.



Connecting the Slot Adapter

The Slot Adapter allows the ERM to connect with any ATX computer through an available card slot. It is responsible for both input and output tubes, along with the temperature sensors and ATX shutdown signal wire. This prevents the computer chassis from requiring any modifications for the cooling unit.

NOTE: The slot adapter's tubing holes will accommodate an outside diameter up to 13mm (3/8"). For larger tubing, please consider an optional Koolance PCI G 1/4" Socket L-Bracket. This allows the use of larger diameter nozzles.



There are 4 main internal connections to the Slot Interface card which will be made. The ERM may appear to operate without some of these connections, but hardware safety features or temperature monitoring might be deactivated.

Start by connecting Temperature Sensors #1, #2, and #3. Then connect the ATX Pass-Through wire.

Installing the Slot Adapter



Install the Slot Adapter into any available rear card slot in your computer.



Screw the Slot Adapter in place as you would a normal device.



From the rear of the case, carefully feed both ends of the liquid tubing through the Slot Adapter and into the chassis.

Plug the other end of the ERM's external power cable into the Slot Adapter.

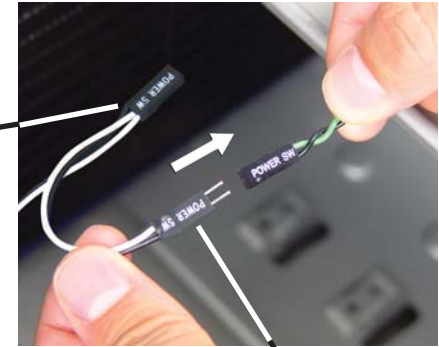


ATX Power Switch

The ATX “pass through” lead is responsible for shutting off your computer if sensor channel #1 reaches 3°C (5°F) above the preset alarm temperature (See *LED Display* for alarm configuration).

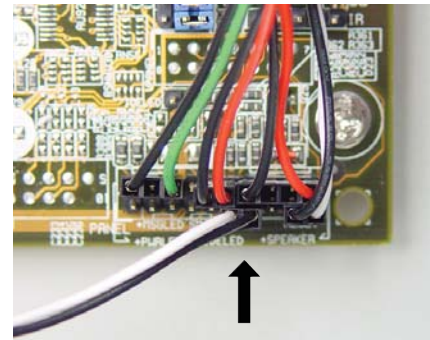
Connect the male ATX power lead from the Slot Adapter to the chassis main power button.

To Motherboard



To ATX Power Button

This page is intentionally left blank.



Connect the female ATX power lead from the Slot Adapter to the motherboard's power switch connection (often marked “PWRSW”, “PSW”, or “PWBT”).

This is the connection that would normally receive the chassis power switch lead directly.



CAUTION: The auto shutdown safety features of your cooling system will not function properly without connecting the ATX power switch lead.

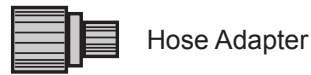
Cooler & Tubing Configuration

Depending on the cooling blocks (“coolers”) in your Koolance system and nozzle sizes (1/4”, 3/8”, etc.), they may be connected in series, parallel, or a mixture of both for best performance. Recommended configurations are illustrated below.

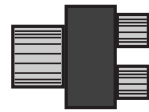
If you are comfortable experimenting with different tubing setups, there may be more optimal configurations for your particular system.

NOTE: For simplicity, tubing ID (internal diameter) will be listed in metric units. Please use these approximate conversions for emperical sizes:

Metric	Emperical
6 mm	1/4 in.
10 mm	3/8 in.
13 mm	1/2 in.



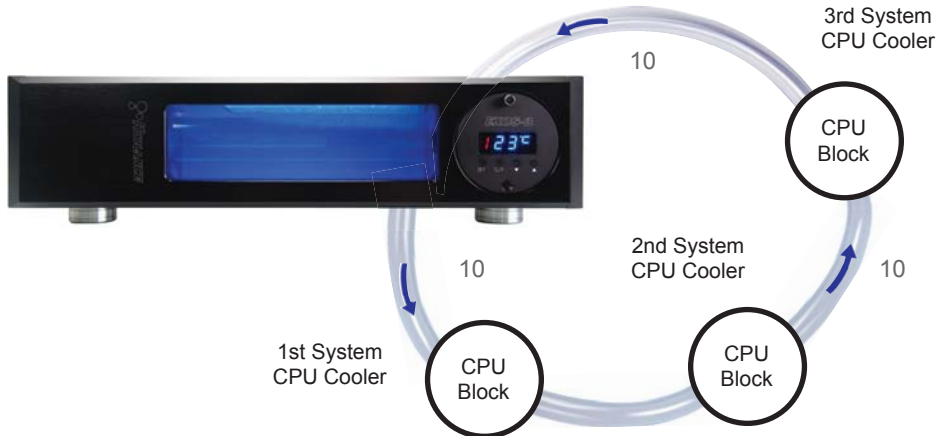
Hose Adapter



Hose Splitter

Series Tubing

For loops with only a few blocks, a simple series loop should provide the best overall performance. For an ERM-2K3U unit, a single loop may even run to multiple computers based on total heat load.

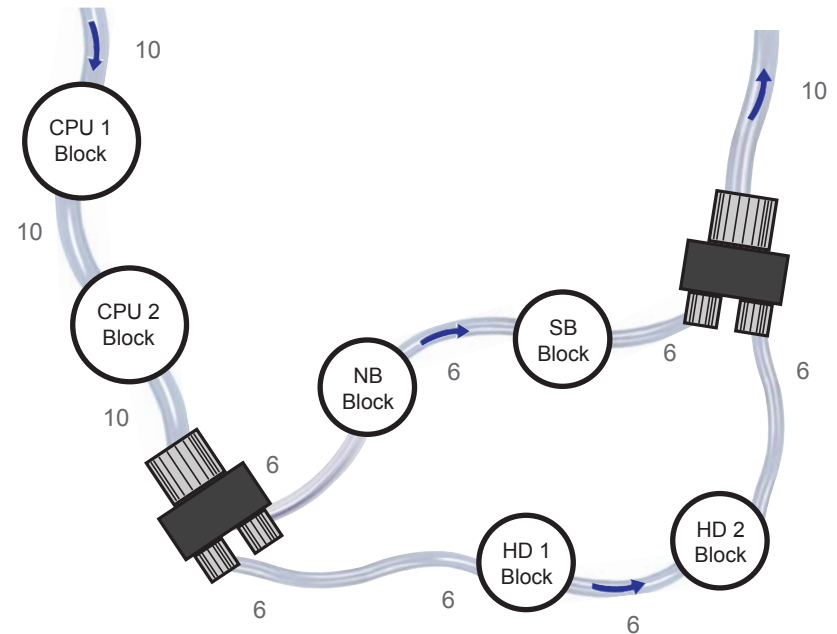
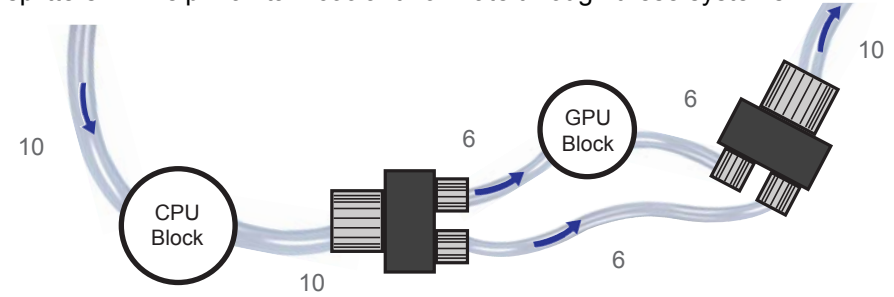


The maximum number of coolers allowed in a system will depend upon your specific thermal requirements and hose configuration. It is not uncommon to see numerous coolers in a Koolance system, and the limit is usually at what temperature you are comfortable with. Remember, liquid at higher temperatures is still considerably more effective at carrying heat than air at the same temperature.

In general, Koolance rates the ERM-2K3U at 2000W of maximum heat dissipation while keeping a heat source at 55°C (131°F), in 25°C (77°F) ambient with fans at 100%.

Parallel Tubing

Water blocks with smaller diameters, such as 6mm (1/4”), can be effectively used in larger diameter systems. Using a parallel tubing configuration with hose splitters will help maintain coolant flow rate through these systems.



If you are comfortable experimenting with different tubing setups, there may be more optimal configurations for your particular system. Koolance offers a variety of hose splitters, adapters, and nozzles on the website: www.koolance.com

Disconnecting Hoses

Nozzles are designed to attach tightly. If you need to remove a hose for any reason, it may not pull off easily, even after unscrewing the compression fitting.

Usually, a connection will come free by squeezing the hose *on top of* the nozzle and pulling away. If this fails, cutting a small incision lengthwise (parallel) along the nozzle should free it.

When a hose has been removed, it may have distorted the tubing beneath it. This last portion (about 1cm, 7/16") should be trimmed to ensure a perfect fit with the next connection.

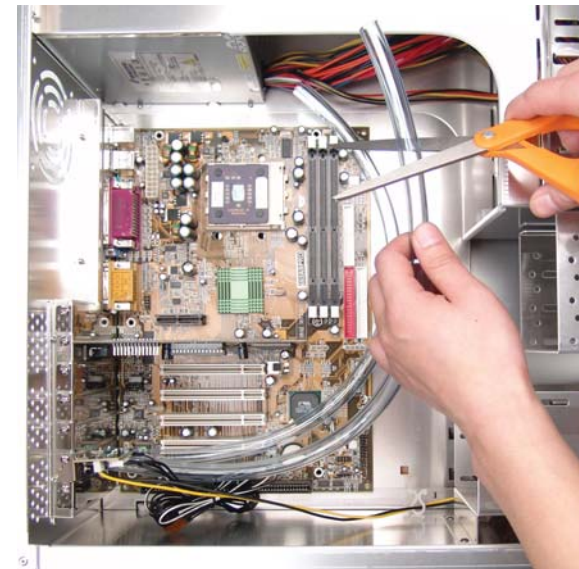
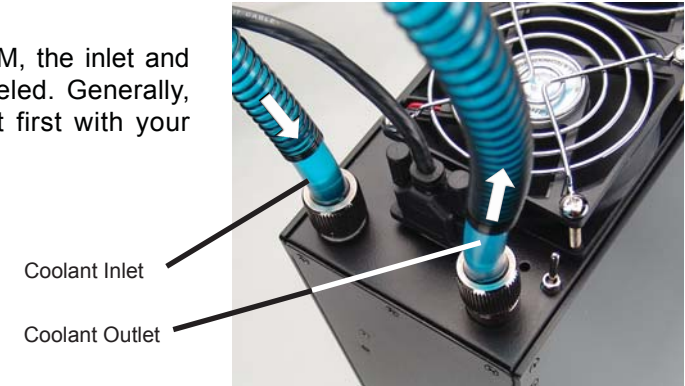
The tip should *always* be re-cut if you needed to remove the tubing with an incision.



Hose Lengths

Before installing your liquid coolers, appropriate lengths of tubing must be cut to connect each device. It is generally easier to estimate the required tubing amounts with installed computer hardware.

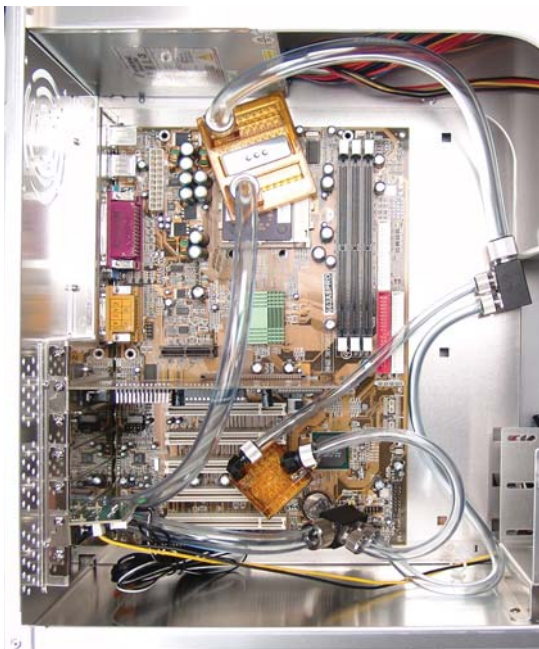
On the rear of the ERM, the inlet and outlet nozzles are labeled. Generally, the outlet will connect first with your CPU Cooler.



With the connected outlet hose, roughly estimate the length you will need to your first cooler, and cut it.

Cut the second hose with enough length to connect with the last cooler that will be in your system.

Using the leftover tubing, cut shorter pieces to link between each individual cooler.



Continue connecting all of your coolers in the system until there are no longer any open tube ends.

Liquid Coolers

You should now install the liquid coolers (CPU, GPU, Hard Drive, etc.) to your hardware before continuing this User Manual. Please refer to your cooler kit's individual installation instructions, then continue on to the next section.


Chapter 3

Filling & Maintenance



WARNING: The ERM's powerful single pump can not be run "dry" for any period of time. Never power-on the computer or cooling system without sufficient liquid in the reservoir. Dry-running (and thereby damaging the pump) is not covered under the Koolance product warranty.

Testing & Filling

 Once all of the coolers have been connected, the system can be filled with coolant. The refill plug is located to the side of the LED display. Remove the large slot-headed screw (with a screwdriver or large coin).

To avoid damaging the tank threading, never overtighten the metal refill plug when screwing it back in.



WARNING: The liquid coolant is electrically conductive. Use caution when filling the system, and keep all liquids away from computer hardware and power cables. In case of emergency during installation, immediately unplug the computer's rear power cable. Dry the system thoroughly before proceeding.



Slowly fill the system using the Koolance bottle and funnel you chose for your unit. To maintain the product warranty, use only Koolance approved coolant.

Many alternative "liquid coolants" and additives can cause permanent damage to Koolance equipment and computer hardware.

Do not overfill the reservoir. It is recommended to keep paper towels on hand just in case. The ERM-2K3U's reservoir does not need to be filled completely.

In the vertical orientation, a harmless waterfall effect can be created by intentionally underfilling the reservoir. When oriented in a horizontal position, more coolant is needed for the pump to properly circulate coolant throughout the system.



Replace the refill plug screw.

This cooling system is powered independently of the computer. This allows you to check your hose connections and make sure there are no folds or blockages in the tubing before powering up the computer.



Allow the pump to run for about 1-5 minutes. If your pump has a speed control option, it should be run at the lowest setting during this time. When filtration has ended, the liquid noise should stop. If the reservoir level becomes significantly lower during this "bleeding" process, add more liquid coolant. (In the future, if you begin to hear liquid rushing through the reservoir, it may indicate more coolant needs to be added.)

That's it! After checking the cooling system in operation, you can now boot-up the computer.

Adding Coolers & Maintenance

Under normal circumstances, the liquid coolant does not require replacement. However, if it becomes contaminated, unclear, or significantly changes color, it must be replaced. A Koolance “drain valve” (sold separately) is recommended to make that process easier.

If you are upgrading or removing a cooling block in your system, please follow the instructions below.



CAUTION: Any time a hose is disconnected with coolant still inside, leaking can occur. Before doing so, it is highly recommended to remove all computer hardware and the power supply. It can also be beneficial to keep a large towel directly beneath the work area (within the chassis) to absorb any free liquid.

A binder clamp (available at office supply stores) is helpful for keeping a hose folded while removing or adding coolers. Even so, pressure within the cooling system is such that liquid will not easily flow out unless relieved elsewhere-- for example, by opening the reservoir refill plug.

Bend the hose directly before and after the section to be worked on. Place a binder clamp on both bends, or tie them in this position to help avoid fluid loss. There *will* be some liquid exposed; do not operate on the cooling system in this manner near or above electronic hardware.



Radiator Performance

Over time, dust will accumulate on the radiator. While the cooling system may continue to operate in this condition, performance can decrease. To keep the system clean, check the radiator periodically (through the top fan grill) and use a can of electronics air cleaner if necessary.

Troubleshooting

We hope your Koolance system will provide you with years of reliable cooling performance. To help avoid unnecessary RMA issues, we have prepared this list of possible operational problems, and their most common solutions.

1. The pumps do not appear to be operating properly...

The pumps need to be “burped” during the initial bleeding process to avoid this situation. Reduce pump speed (but not low enough to stop the pumps).

While the pumps are running, gently tilt the system in various directions until coolant begins moving. The system unit may need to be completely inverted to properly burp the pumps.

2. My temperatures seem too high...

Verify that the liquid coolers are making sufficient contact with each component. Ensure thermal paste has been applied (but not excessively), that the CPU block’s protective bottom film has been removed, and the CPU tension screw and/or bracket are positioned correctly (see the CPU Cooler’s Instructions). Also check that there are no blocks, twists, or crimps in the tubing system.

Finally, a dusty Radiator can also result in higher temperatures. Please see *Maintenance* for more information.

3. When I adjust the temperature alarm settings, it skips number increments...

This is normal operation if your LED is set to display in Fahrenheit, because the temperature program is based on units Celsius. Some °C values convert to decimal temperatures in °F, or skip over them, and these can not be set by the program.

4. After the system has been on for awhile, the temperature alarm sounds...

Make sure the LED temperature is at or above your preset alarm temperature (default is 55°C, 131°F). If not, the audio alarm may be emanating from another location, such as your motherboard’s BIOS alarm. The Koolance LED temperature will flash whenever the cooling system alarm sounds.

If the alarm sounds within a few seconds after a cold boot-up, or the LED temperature does not reach the alarm preset, the control board/pump may

be malfunctioning. Please visit our support web page for more information.

Verify that the pump is operating (see Troubleshooting #1), and that liquid flow is present in the reservoir. Note that if the reservoir was over-filled during system assembly, this procedure is not possible since there will be no visible air gap.

5. My system has boot-up problems, or does not turn on...

The majority of these problems are not related to the Koolance case, but hardware or configuration issues. In a new system, a problem with the RAM, motherboard, power supply, video card, processor, or monitor can cause the system to appear not to boot-up properly.

If the Koolance radiator fans do not spin, or if the front LED Display Panel does not light-up, check to see that the rear power switch is illuminated and turned on.

If further problems persist, you are likely having a separate hardware issue that is unrelated to the Koolance system.

6. My system appears to be leaking fluid...

Since users are allowed to configure their own coolers and clamps, it is possible a connection was not properly sealed (however unlikely). If you can see liquid somewhere on the tubing, or at the bottom of the chassis, computer components may need to be removed for a system test (see *Testing & Filling*).

If liquid should get onto another computer component, shut down the system, and remove the component. In many cases, the hardware may be fine after allowing it to dry. However, the system should not be operated until you have discovered where the leak is coming from and can repair the problem. Should the leak be situated somewhere in which it can not be easily repaired, please contact our Technical Department for further diagnostic information.

7. My computer's BIOS gives me errors that there are no cooling fans attached...

Some motherboards will not boot, or may generate an error or alarm if no cooling fans are attached to the CPU or motherboard chipset power connectors. There is typically an option to disable these fan connections in BIOS, but you may have to boot-up with a fan attached initially to disable this setting. If the system is not booting due to this problem, clear the CMOS and try configuring BIOS again.

8. The LED Display Panel shows **5 - 0** or **5 - 5**...

5 - 0 ("S - O"): Sensor open. This indicates a temperature sensor can not be detected for a given channel. If there is no sensor connected to a channel, this is its normal status.

5 - 5 ("S - S"): Sensor short. This indicates that the sensor may be faulty or electrically bypassed. If the sensor is listed with an "S-S" status, the cooling system alarm will sound. The sensor will need to be replaced. Please visit our support web page.

Limited Warranty

Koolance Incorporated (“Koolance”) warrants each new Koolance liquid-cooled system (“the system”), against defects in materials or workmanship for a period of one year from the date of purchase, and agrees to repair or replace any defective Koolance system without charge. Shipping costs are non-refundable.

This warranty is non-transferable. All warranty claims must be accompanied by the original proof of purchase.

THIS WARRANTY DOES NOT COVER DAMAGE RESULTING FROM ACCIDENT, MISUSE OR ABUSE, LACK OF REASONABLE CARE, SHIPPING DAMAGE, MODIFICATIONS, THE AFFIXING OF ANY ATTACHMENT NOT PROVIDED WITH THE PRODUCT, LOSS OF PARTS, OR OPERATING COMPONENTS AT SPEEDS OR FUNCTIONS OTHER THAN THOSE SPECIFIED BY THEIR MANUFACTURERS.

Use of unauthorized replacement parts or liquid additives will void this warranty. Koolance Incorporated will not pay for warranty service performed by a non-authorized repair or diagnostic service and will not reimburse the consumer for damage resulting from warranty service performed by a non-authorized repair service. No responsibility is assumed for any special incidental or consequential damages due to a defective Koolance product.

In order to obtain warranty service, contact our RMA department for information. The product must be shipped postage prepaid to an authorized Koolance service location. It is suggested that, for your protection, you return shipments of product by insured mail, insurance prepaid. Damage occurring during shipment is not covered by this warranty. Shipping costs are non-refundable. No other warranty, written or oral, is authorized by Koolance Incorporated.

Disclaimer

IN NO EVENT SHALL KOOLANCE INCORPORATED OR ITS EMPLOYEES, AGENTS, SUPPLIERS, MANUFACTURERS, OR CONTRACTORS BE LIABLE FOR ANY DAMAGES OF ANY KIND OR CHARACTER, INCLUDING WITHOUT LIMITATION ANY COMPENSATORY, INCIDENTAL, DIRECT, INDIRECT, SPECIAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES, LOSS OF USE, LOSS OF DATA, LOSS OF INCOME OR PROFIT, LOSS OF OR DAMAGE TO PERSONS OR PROPERTY, CLAIMS OF THIRD PARTIES, OR OTHER LOSSES OF ANY KIND OR CHARACTER, AND WHETHER OR NOT THE POSSIBILITY OF SUCH LOSS OR DAMAGE HAS BEEN NOTIFIED TO KOOLANCE INCORPORATED.